

ICD-10 Transition

Frequently Asked Questions

1. When is the ICD-10 compliance deadline?

The ICD-10 deadline is **October 1, 2015**.

2. Is it the Date of Service (DOS) that determines ICD-9 or 10?

Yes. DOS before October 1, 2015 are submitted using ICD-9. DOS on or after October 1, 2015 are submitted using ICD-10.

3. What happens if I submit ICD-9 for DOS after October 1, 2015?

The claim will be denied.

4. Is there any grace period to submit ICD-9 after October 1, 2015?

No. For DOS on and after October 1, 2015 – ICD-10 is required.

5. Do ICD-10 codes need to be reported for all products?

Yes. ICD-10 codes must be used for all services provided on or after October 1, 2015, regardless of the type of insurance product the member holds.

6. Codes change every year so why is the transition to ICD-10 any different from the annual code changes?

ICD-10 codes are completely different from ICD-9 codes. Currently, ICD-9 codes are mostly numeric and have 3 to 5 digits. ICD-10 codes are alphanumeric and contain 3 to 7 characters. The change is significant, so it is wise to begin your transition process now.

7. Will ICD-10 replace Current Procedural Terminology (CPT) coding?

No. The transition to ICD-10 is for diagnostic codes and does not affect CPT coding for outpatient procedures and practitioner services.

8. Why is the switch to ICD-10 happening?

The Centers for Medicare & Medicaid Services (CMS) is requiring the transition to ICD-10 because it allows for more accurate description of the patients' medical condition and creates a structure of ICD codes that can expand the number of diagnostic codes available.



9. What should I do to prepare for the transition to ICD-10?

- Buy the *ICD-10 Coding for Chiropractic* book, from ChiroCode or the American Chiropractic Association (ACA)
- Attend a Seminar: See ChiroCare.com/Events
- Prepare a budget for transition and claim delays
- Set up a staff transition team and timeline
- Talk about the clinic work flow and where ICD codes are being used
- Check with software and billing vendors and clearinghouses on their ICD-10 readiness

10. Where can I find ICD-10 codes and crosswalks?

- Find a Code: Findacode.com (phone app)
- American Association of Professional Coders (AAPC): aapc.com
- *Disclaimer:* ICD-10 mapping or crosswalks for ICD-9 codes often do not directly code to ICD-10 and requires a clinical analysis to determine which code should be selected

11. What is my timeline?

In order to avoid costly claims denials and rejections, begin the transition early. The recommendation is to be ready for internal ICD-10 testing in June and do external testing with vendors in July. This will provide time to identify errors and find solutions before the October 1 deadline.

12. Where can I find more ICD-10 Resources?

- ChiroCare: chirocare.com/ICD-10
- ChiroCode: chirocode.com
- American Chiropractic Association: acatody.org
(Electronic toolkit available for purchase)
- Centers for Medicare and Medicaid Services: cms.gov
- The Small Practitioners Practice's Route to ICD-10: roadto10.org
(Free Interactive website with good clearinghouse/vendor questions lists and timeline recommendations.)
- Minnesota Chiropractic Association: mnchiro.com
- Healthcare IT News and Healthcare Finance News: icd10watch.com