

Claims Submission Guidelines

Use the following guidelines when submitting patient claims:

- Submit your claims electronically when possible. (Reminder: This is a requirement for providers in the State of Minnesota per state regulations).
- If the services for which you are billing require authorization, ensure that you have received authorization for the services prior to billing.
- Submit claims on a completed CMS 1500 claim form. Superbills or claims submitted in other formats will not be accepted.
- Use current year CPT/HCPCS codes and diagnostic codes. Code claims with diagnosis codes at the greatest level of specificity.
- Submit your usual and customary fees for all services.
- It is advisable to submit claims promptly within thirty (30) days of the treatment date. Unless otherwise stated on the Plan Summary, Fulcrum requires submission of claims within ninety (90) days from the treatment date.
- Do NOT submit the same claim electronically, and then by fax or mail.
- Do NOT resubmit claims that have already been submitted and are in the process of being reviewed.

Filing Information

For the most up-to-date information, please visit the Billing tab in the Fulcrum Provider Portal www.fulcrumproviderportal.com.

Fulcrum Health's ChiroCare network providers are paid for covered services as determined by the health system (subject to plan limitations and provider's scope of practice), up to the fee schedule maximum or provider's billed charges, whichever is less.

Per Minnesota statute 62J.536, providers in Minnesota must submit claims via electronic methods. Providers not subject to this statute may also submit claims via mail.

Submit claims to Fulcrum Health within 90 calendar days of the date of service.

Submit:

- Electronic -
 - Fulcrum Health, Inc - Payer ID: LNDMK
 - (Verify with your clearinghouse, when setting up EDI transactions)
 - Claim attachments can be faxed to (866) 525-5056.
 - COB and third-party information must be submitted electronically with the claim.
- Mail -
 - Fulcrum Health
 - PO Box 981808
 - El Paso, TX 79998-1808

Billing requirements include, but not limited to the following:

- Group ID number must be included in the claim.
- Taxonomy: Chiropractic taxonomy must be indicated on the claim form. Chiropractic taxonomy code is 111N00000X.

Fulcrum does not accept claims submitted by fax.

Claims Inquiries and Filing Information

For claim status, or follow up inquiries, please contact Fulcrum Health at (877) 886-4941, or log into Fulcrum's Provider Portal, under the Billing tab for HealthPartners, click on the Access Claim Status button.