

Fulcrum Health, Inc. Credentialing Resource Guide

Credentialing is an assessment of an individual's professional qualifications which includes an application and supporting document review and is one of two processes that network providers must complete.

How can I contact Fulcrum Credentialing for status, questions, recred date, or help with the online process?

- Via email at credentialing@fulcrumhealthinc.org
- Via telephone at (877) 886-4941 ext. 203 (Monday-Friday 8:00 am to 4:30 pm Central)

Fulcrum aims to respond within three business days or less.

How can I start the credentialing process to join a Fulcrum network?

Find the correct network to apply for from the list below to request your emailed link:

ChiroCare (DC): [Join ChiroCare — ChiroCare.com](#) [ChiroCare.com](#)

AcuNet (L.Ac): [Join AcuNet](#) [AcuNet](#)

TruTouch (MT/LMT): [Join TruTouch](#) [TruTouch \(trutouchhealth.org\)](#)

The email from AppCentral@Cactussoftware.com may be in a spam or junk mail folder has a subject of “*Your initial application w/ Fulcrum Health, Inc. is ready*” and has a link to needed documents.

How long will it take to become credentialed?

Fulcrum strives to process each application as soon as possible. The decision usually comes within 30 days of the date the individual submits a complete application and all other necessary information.

Can I submit my application in a way other than online?

No, Fulcrum only receives applications online for privacy and for quicker application processing.

I received a notice that Fulcrum accepted my application. What does that mean?

This indicates only a download of a submitted application. It could be missing information. Most importantly, an accepted application does not equal an approved status.

How do I know if I submitted everything and completed the application correctly?

Fulcrum will reach out if it needs anything and/or there are any questions.

How do I know if Fulcrum reviewed my credentialing?

Fulcrum sends decision emails to individuals, and if approved, will include your credentialing effective date.

If Fulcrum approves my credentialing, am I in network?

Each provider must complete both credentialing and contracting successfully to be in network. Network Management manages the contracting process. Call them at (877) 886-4941 ext. 205 with contract questions.

If Fulcrum approved my credentialing, is there any other credentialing I will ever need to do?

Yes, Fulcrum requires successful recredentialing every three years based on the previous approval date to stay in network. Recredentialing is not as complex as initial credentialing.